

WELCOME TO THE MAYBOURNE BEVERLY HILLS

We invite you to experience a sophisticated escape from the hustle and bustle of this famous city on our doorstep; a rare and special place to unwind, right in the heart of Beverly Hills.

Within these pages you will find information about services we provide but if there is anything further you may require, please do not hesitate to ask.

We do hope you will enjoy your time in Los Angeles with us.

GENERAL INFORMATION

The Operator

For any queries, day and night, your first point of call is our Guest Reception on 7890.

WiFi

To access our complimentary WiFi service, please choose The Maybourne Beverly Hills from the list of networks on your device and select connect when prompted.

Check-out time

To allow our Housekeepers time to prepare for the next guest, we kindly ask that you vacate your accommodation no later than 12 noon.

Privacy

For privacy and discretion, please note that we will not disturb you for Room Service delivery or Housekeeping service whilst the privacy button is activated.

If you become locked out of your room, please call Security at extension 7930.

In-room safe

Your in-room safe is found in the wardrobe where you will also find user instructions.

Larger safety deposit boxes are available at Guest Reception. Kindly remember to empty the safe upon departure.

HOTEL SERVICES

Barber

Gornik & Drucker Barber Shop provides highly customized barbershop services, including one-stop treatments created specifically for men. To arrange an appointment, please contact (310) 860-7819 to book.

Business services

If you require anything to be printed, copied, scanned or sent by mail, we will happily arrange this. Please dial Guest Reception on 7860.

Concierge

Whether you would like recommendations or reservations, our Concierge team can be reached by dialling 7920.

Dry-cleaning, laundry and pressing

We have placed a laundry bag and form in your wardrobe – please complete this and dial Dry Cleaning & Laundry Service on 7875 and we will collect your garments. If this is before 10am, your garments will be returned by 6pm.

Families

We have a team of qualified, multilingual and highly reliable babysitters on call who will be happy to take excellent and professional care of your child/children.

Call the Concierge team by dialling 7870 on your telephone and we will assist in the selection of a babysitter according to your child/children's needs.

HOTEL SERVICES

Forgot to pack something?

As The Maybourne Beverly Hills is conveniently located in the heart of Beverly Hills, we can always run out and purchase anything you may have forgotten, call the Guest Reception on 7890.

We also have some items in-house such as nail polish remover, hairspray, shaving kits, tooth brushes and tooth paste.

The Spa at The Maybourne

Our spa is temporarily closed.

Our Fitness Center is located on the third floor and offers a wide variety of cardiovascular and strength-training options. To reserve a private session or to sign up for a class, please dial extension 7840.

Housekeeping

Call the Housekeeping team by dialling 7870 on your telephone if you require extra towels, cleaning service in addition to the daily cleaning, or any other housekeeping services.

In-room dining

In-room dining is available 24 hours a day. You will find a wide variety of dishes on the menu, and our chefs are happy to accommodate any special dietary requirements you may have. Please contact your in-room dining team who will be delighted to assist on 7960

HOTEL SERVICES

Luggage & storage

Call the Guest Reception on 7860 and we will collect your luggage.

We will happily store your luggage if your onward journey is not until later in the day. For your convenience, we will also be happy to assist if you wish to have your luggage delivered directly to your next destination.

Newspapers & magazines

Upon request, we will deliver your preferred newspaper in the morning. Please arrange with Guest Reception by dialling 7860.

Private car

Enjoy the convenience of having a chauffeur either to explore the area, near and far, or to take you to a meeting or dinner. Let us know your requirements and we will arrange this for you. Please arrange with Valet by dialling 7838.

Private events

The Maybourne Beverly Hills has collection of wonderful spaces and our expert staff will ensure a highly memorable business or social gathering for your next event. If you would like to find out more about our private event spaces, please inquire by dialling the private events team on 7891.

Rooftop pool

A stylish escape from the city below, The Rooftop Pool is one of the city's most breathtaking spots to relax and unwind in. To reserve a private poolside cabana, please contact The Rooftop Grill on 7988.

Wake-up calls

Call the Guest Reception on 7890 to arrange a wake-up call for any time you wish.

OUR RESTAURANTS

The Café

Whether you're stopping for a short or a long while, The Cafe at is a stylish destination for a casual coffee, a light bite or a relaxed evening drink.

Opening hours: Mon-Sun: 7am-10pm

The Terrace

The culinary centrepiece of The Maybourne Beverly Hills, The Terrace is where you'll find delicious menus created and curated by our chefs, combining the best in locally-sourced ingredients with traditional flavours and Californian influences.

Opening hours:

Tues-Sat: 7am-10pm

Mon & Sun: 7am-9pm

The Rooftop Grill - temporarily closed

Beside our skyline pool you'll find The Rooftop Grill where our famous brunch, cold-pressed juices, and panoramic views of the Hollywood Hills await.

Opening hours: Mon-Sun: 11am-5pm

OUR BARS

The Maybourne Bar - temporarily closed

Vibrant and unforgettable, there's no better place to sit, sip and unwind in Beverly Hills than our bar. Home to live music every evening, it's the perfect destination for all in search of relaxed late-night indulgence.

Opening hours: Mon-Sun: 9.30am-1am

The Cigar Bar - temporarily closed

Beautifully intimate and unforgettably atmospheric, The Cigar Bar is home to some of the world's most precious whisky, sourced from the finest makers - including the famed Macallan distillery in Speyside, Scotland.

Opening hours: Tues-Sat: 5pm-12am

HEALTH & SAFETY

Doctor

Your wellbeing is important to us. Should you have a medical emergency, we can call our house doctor to pay you a visit.

Smoking areas

Smoking is not allowed inside The Maybourne Beverly Hills, however The Maybourne Beverly Hills has outdoor space where you would be welcome to smoke should you wish.

Fire escapes

For your personal safety, please make yourself familiar with your nearest emergency exit by studying the floor plan on the inside of the door to your accommodation.

Should you hear the fire alarm and have not been informed about a fire drill, consider it an emergency and go to your nearest emergency exit.

Earthquake

In the unlikely event of an earthquake please take cover and protect yourself by sheltering under a table or chair. Stay away from mirrors and windows. Once the earthquake has finished, inspect your area and listen for instructions over the emergency PA system for further instructions.

If you do not hear a message:

- Ensure you are wearing shoes, as there may be broken glass on the ground.
- Take identification and medication with you.
- Depart from the safest exit available; do not cross exposed wires.
- Depart the building and wait for instructions from emergency personnel.
- If there is no exit available, dial extension 7930 for security assistance.
- Do not use the elevators or touch any wires.